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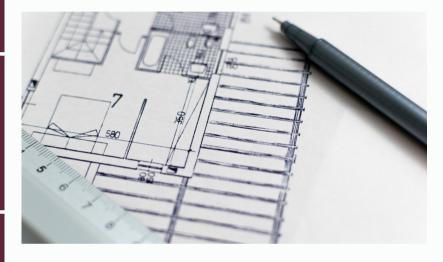
Rural Health, Inc.

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The Goreville Project

In a time where the global pandemic has many organizations hitting the pause button, RHI is fortunate enough to expand and provide new healthcare opportunities to our patients in Goreville, all with an upcoming new clinic. Construction is currently underway for the brand new 14,000 square foot building. Not only will the building be much larger, but more services will be offered to the Goreville and Johnson County region.

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Message From the CEO

As 2021 comes to an end, it is fitting to take this opportunity to reflect on the memories of the past year. The warmest memories for me is seeing all the dedication, loyalty and commitment provided to our patients by each one of you. So, with great gratitude I sincerely provide my appreciation.

In addition, memories were made by various employees over the year. The Staff Relations Committee deserves a huge "Thank You" for all of the special events to make work days a little better and brighter: Kristi Barnhart, Shannon Bigler, Linda Carmona, Chrissy Childers, Barb Haase, Carol Hartman, Chase Hileman, Sam Joyner, Kim Malone, Vicki Odum, Patty Phillippe-Chair, Brystal Poole, Kayla Sadler, Derick Sims, and Nancy Sweitzer. Other special memories were supported by Jodie Stewart with her fabulous and breath-taking Christmas decorations; and, Patty Phillippe with her beautiful wreaths, which she made for the doors in the Administration area. Each and every day our employees go over and beyond to address the needs of our patients so our special thanks go to each of you.

As 2022 is upon us special memories will continue to be made during the upcoming year, as well. The Board of Directors' and I wish all of you a very Merry Christmas filled with many precious memories and great fellowship with your loved ones. May you be richly blessed this Christmas and throughout the New Year with the best of health.

-Cynthia K. Flamm



A Look Back at 2021

Recapping various occasions of the year

Renovations in Vienna wrapped up in January. The year long project brought more square footage, new exam rooms, and a new lobby, all with a fresh new look! This, along with the new construction project in Goreville, aids in our organization's efforts of growing/expanding in Johnson county.

This past spring, our organization received a brand new website. With the new site came many new features such as interactive slides, provider search, and more! It's designed to be able to grow and change just as our organization does.



Back in May, all clinics began utilizing PatientPoint screens for their lobbies and exam rooms. With PatientPoint, we have control over what messages go out to our patients. We can even create our very own content. Patient portals can be accessed by exam room screens as well. Awesome opportunities lay ahead with the new venture.





National Health Center Week took place in early August. Unfortunately, due to COVID-19, our organization did not get to host a patient appreciation day. However, our organization did honor our wonderful staff with an appreciation event at the end of the week. Food, music, and prizes were provided and a lot of fun was had. It was a great way to thank our amazing staff!

Also at the staff appreciation event, our organization honored Dr. Steven Beatty for his years of service. A plaque was presented to Dr. Beatty to display our deep gratitude for what he brought to RHI and our patients.

In late October, RHI honored Executive Secretary, Patty Phillipe, with a honorary party to recognize her 40 years of service to RHI. Patty was joined by her husband and fellow co-workers who took time to show their appreciation for her hard work and dedication.







New team members, same team mission

Over the past few months, our organization welcomed some new faces. Help us welcome them!

Derrik Abell Lindsey Adams Brandi Agan Sarah Fischer Dena Foutch Heidi Freeman Amanda Harris Melissa Moak
Zach Newberry
Katie Shepard
Serena Smith
Mandy Waddington
Stephanee Ward
Dennis Gade





👛 🗘 Holiday Happenings 🗘



You can't look back at the year without thinking about all the fun that comes with the holidays. Let's stroll down memory lane and look back at some of the fun had during holiday festivities! During the Halloween season, our organization took part in Anna's Pumpkintown and had a Disney themed staff costume contest!



















When it came to the Christmas season, a lot of fun and good cheer was had! Our organization participated in the 73rd annual Christmas parade in Metropolis, our staff took part in a holiday door contest, had a Christmas party, and most importantly, our organization gave back to some our patients in need. Check out these various pictures of the holiday fun!



















Dentistry will be offered for the first time in Goreville, along with other specialty services. How great for all of our Goreville and Johnson County patients! This news, along with our own Erica Williams, PMHNP-BC, becoming a certified nurse practitioner, and the restoration in Vienna, aids with our goal of letting the public know that we are here, growing, and expanding, all for the benefit for the residents of Johnson County and the entire southern Illinois region.

A projected date is currently set for September, 1, 2022.



2021 Outreach Highlights

In May, RHI provided a donation totaling \$600 to the Two Rivers Child Advocacy Center in Anna. In April, we held a superhero costume contest in honor of Child Abuse Prevention Month. Proceeds raised were matched by the organization. Also included in the donation were numerous \$35 Walmart gift cards and protective masks for children.





In August, RHI took part in the Massac County Back to School Bash. Chrissy Childers, Emily Hawkins, and Carol Hartman handed out various school supplies and information to hundreds of students throughout the county. The event was a great success! In late October, RHI participated in Anna's Downtown Trick-or-Treat event. Hundreds of candies, various toys, and our information was given out to various children and their families. It was a spooktacular time for sure!





On Veteran's Day, Chase Hileman and Amanda Harris represented our organization at the Reaching Rural Veterans event in Anna. The event was designed to be a way for veterans in the area to know what healthcare options were available to them and their families.

In conclusion...

It's not just the end of another newsletter, but the end of another year. It may be cliché, but let's all end 2021 looking back with thankfulness. Despite ups and downs, set backs from COVID and more, we all persevered, doing the best we can to make a positive impact in the lives of those we serve. Most importantly, we did it together as a team. RHI is grateful for each and every one of you. Here's to 2022! Happy New Year, and thanks for





reading!

Anna

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