

## **No Show Policy**

We are committed to provide quality care at Rural Health, Inc.

An appointment is time allotted for you to meet with a provider for needed services.

If you are unable to keep your appointment as scheduled, we ask that you please call at least 24 hours in advance and reschedule or cancel. We realize that emergency situations can arise. If this happens, please call as soon as possible. If you can call ahead and cancel/reschedule your appointment, this can be given to another patient in need of an appointment.

In an effort to provide appointments for all patients that need them and to decrease the number of No Show appointments, Rural Health, Inc. is implementing a No Show Policy. A No Show is defined as a failure to show up for an appointment prior to or within 15 minutes after your scheduled time without calling to cancel or reschedule prior to the appointment time.

No Shows will be documented in your medical record. If you miss three (3) appointments in a row or three (3) appointments in a six (6) month period without calling before the appointment to cancel/reschedule, you may be discharged from Rural Health, Inc. services.